

**THE RUSSELL COUNTY PUBLIC SERVICE AUTHORITY  
CASTLEWOOD DIVISION  
P. O. BOX 2679  
LEBANON, VIRGINIA 24266  
276-762-5411 Fax 276-762-7753 e-mail [cwsa@bvu.net](mailto:cwsa@bvu.net)**

**WATER USER'S AGREEMENT FOR NEW SERVICE CONNECTION**

**THIS AGREEMENT** is between **THE RUSSELL COUNTY PUBLIC SERVICE AUTHORITY** a public corporation organized and existing and by the virtue of the laws of the State of Virginia, hereinafter called the "**Authority**", and \_\_\_\_\_, hereinafter called the "**Water User**".

**WITNESSETH:** That, Whereas, the **Water User** desires to purchase water for domestic, commercial, agricultural, industrial, or other uses, from the **Authority** and to enter into a User's Agreement as required by the By-Laws of the **Authority**.

**NOW, THEREFORE,** In consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed:

1. The **Authority** shall furnish, subject to the limitations as provided for in the By-Laws and Service Rules and Regulations hereinafter provided for, such quantity of water as the **Water User** may desire in connection with his/her occupancy of property located at:  
Street Address \_\_\_\_\_  
City/Town \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_
2. The **Water User** shall install and maintain at his/her own expense a service line which shall begin at a point at his/her property line and extend to the dwelling and other portions of his/her premises.
3. The **Water User** service line shall connect with the distribution system of the **Authority**. The **Authority** shall include the **Water User** in making the final determination of the location of any service line connection to its distribution system.
4. The **Authority** shall determine the allocation of water to **Water User** in the event of a water shortage.
5. The **Authority** shall purchase and install back-flow valve, and water meter for each service. Such valves and meter shall be installed upon the **Water User's** property, within ten (10) feet of the property line. The **Authority** shall have exclusive right to use such valves and water meter and to turn them on and off when/if necessary.
6. The **Water User** shall connect to the service meter and shall commence to use water from the **Authority's** distribution system when it has been determined by the **Authority** that the water is ready for use.
7. The **Water User** shall pay the following:

- \$1,200.00 (One Thousand Two Hundred and 00/100 Dollars) New Connection Fee; or \$1,450.00+ (One Thousand Four Hundred Fifty and 00/100 Dollars) New Connection Fee with road bore, etc.
  - No later than 30 (Thirty) days from the date that the water becomes available to the **Water User**, the current minimum water rate will be charged to the **Water User** until such time that the actual connection is made. The actual connection shall be made within Six (6) months from the date the water becomes available. Once the actual connection has been made, the **Water User** will be billed according to the **Authority's** rates.
  - In the event it becomes necessary for the **Authority** to lock off the water from the **Water User's** property for violation of the Service Rules and Regulations, a fee of \$100.00 (One Hundred and 00/100 Dollars) will be charged for reconnection of the service.
8. The failure of the **Water User** to pay water charges duly imposed shall result in the automatic imposition of the following penalties:
- Payments received after the due date (10<sup>th</sup> of the month) will be subject to a penalty of 10% of the delinquent balance due.
  - Failure to pay a past due balance by the 25<sup>th</sup> of each month may result in the **Water User's** service being locked off.
9. The **Authority** may terminate the water service of the **Water User** who allows a connection or extension to be made to his/her service line for the purpose of supplying water to another unauthorized user.

The foregoing notwithstanding, the **Authority** reserves the right to make or amend the By-Laws or the Rules and Regulations of the **Authority** from time to time, and the **Water User** agrees to abide by such changes upon notice thereof.

In witness to their understanding to the terms of this Agreement, the Parties affix their signatures below on this the \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_:

\_\_\_\_\_  
**Water User (Print Name)**

\_\_\_\_\_  
**Authority Representative (Print)**

\_\_\_\_\_  
**Water User (Signature)**

\_\_\_\_\_  
**Authority Representative (Signature)**

**Water User's Mailing Address:** \_\_\_\_\_

City/Town \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

**Water User's E-Mail Address:** \_\_\_\_\_

**Water User's Contact Phone #:** \_\_\_\_\_